

# Transforming Transportation

*Nonprofit technology for healthier, stronger, connected communities.*

Fifteenth Annual ITNAmerica Retreat

October 12 & 13, 2022

Join us virtually

## Wednesday, October 12 - live Q&A after each presentation

12:30pm-1:30pm	ITNCountry Communities Meeting
12:30pm-1:30pm	Affiliate/Executive Director Meeting
1:30pm-2:30pm	ACAB Meeting

## Thursday, October 13 - live Q&A after each presentation

12:30pm	Opening Remarks: Dave Melton, ITNAmerica Board Chair
12:35pm-1:00pm	Keynote: Terry Bills, Global Transportation Industry Director – Esri
1:00pm-1:20pm	Presentation: America's Volunteer Driver Center - everyone's biggest need (Katherine Freund, Founder and CEO - ITNAmerica)
1:20pm-1:45pm	Interactive discussion: AVDC what would you like us to know?
1:45pm-2:00pm	Regeneron (Invited)
2:00pm – 2:15pm	Alan Lopatin, Chief Executive Officer - Trusted Riders
2:15pm-3:00pm	Transportation Transformed - ITNCountry in the field ITNCountry Highlight/Overview (Laura Dake) ~ Video Presentation ~ The ITNCountry Difference: ~ Driver/Rider Portal ~ Innovative Payment Programs ~ Personal Transportation Accounts ~ Mileage Credits Mapping the Customer Journey: ~ New Community Customer Journey (Karen Winton, Kennebunk) ~ Existing Provider Customer Journey (Nicole Roulstin, Tompkins County)
3:00pm-3:15pm	Volunteer of the Year Awards
3:15-3:30pm	Wrap-Up & Closing Q&A